

Virginia Center for Health Outreach (VCHO)
Supporting Community Health Workers' Contribution to Virginia Health Care
And Building a Community of Community Health Workers
Progress Report for October – December 2004

Communication

- Held third annual Virginia CHW conference for 275 CHWs and CHW program supervisors on November 16 and 17 in Richmond, Virginia
- Selected winners of 2004 Outstanding CHW awards and presented awards at CHW conference
- Updated CHWs and supervisors about the status of the CHW Study Resolution Report and invited feedback
- Used VCHO listservs to communicate to and among the Center's constituencies
- Utilized VCHO listservs to facilitate communication between regional CHW network coordinators and CHWs in their geographic regions
- Managed all aspects of communication for the CHW study resolution process, including data collection and dissemination
- Established format of CHW study resolution report
- Edited final draft of CHW study resolution report and sent it to the Virginia Division of Legislative Automated Systems

Education

- Held continuing education workshops for Virginia CHWs and program supervisors on the topics of:
Working with Child Protective Services Crisis Intervention Anger Management
Conflict Transformation Self-Care for Women Medicaid & EPDST
Managing Workplace Conflict Staff Development Communication Skills

Consultations

- Provided consultation to Jenny-Rebecca Schmitt, MS, American Institutes for Research, Health Communications, about formatting continuing educational materials for CHWs

Policy

- Planned and helped facilitate three statewide meetings to continue to respond to the requirements of the community health worker study approved by the 2004 Virginia General Assembly
- Notified all VCHO constituents about the standardized CHW definition developed by the CHW Study Resolution Committee in response to CHW and program supervisor input
- Notified health profession and association groups about the proposed standard definition of a community health worker for Virginia and invited feedback
- Circulated revisions of CHW Study Resolution Report to all committee members and

Coordination

- Planned and facilitated eight regional CHW network meetings
- Planned and facilitated a statewide meeting of CHW program supervisors
- Held regional CHW network coordinator training on building capacity and partnerships
- Worked with CHW Study Resolution Committee members, Jacqueline Scott, Co-Director, Georgetown University Harrison Institute of Public Law, and senior law student interns to develop text of CHW study resolution report

Research

- Supported three group conversations with CHWs in the greater Richmond and Northern Virginia areas that Harrison Institute of Public Law interns held as part of the CHW study report process
- Distributed and collected CHW questionnaire developed by the Harrison Institute of Public Law interns to support the CHW Study Resolution report